

Welcome to the 2023 edition of the RIDES Wall of Shame.

The images you are about to see are real.

The names have been removed to protect the innocent.



It is estimated that about **15,000** items are sent through RIDES each day.

THANK YOU for all of your efforts to safely get materials to their destinations without incident.

Unfortunately, sometimes things go wrong, so please be sure you are following the <u>correct packaging procedures</u>.



Use RIDES shipping labels on all packages sent through RIDES, but do not tape RIDES shipping labels to items.

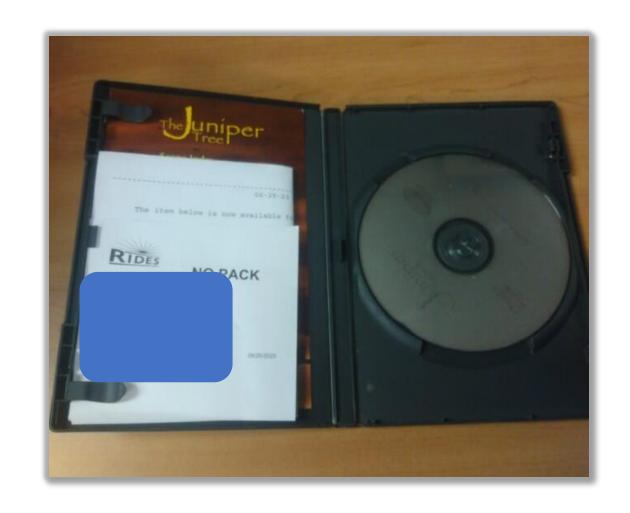






The RIDES shipping label should be secured to the outside of packaging. This is for the courier to properly sort and deliver items.

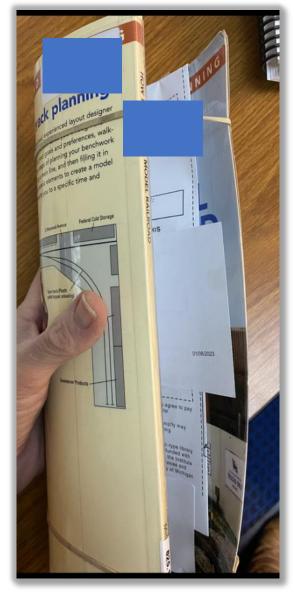
All Audio-Visual items must be packaged, even if the lending library participates as a No Pack.





Do not let rubber bands bend or curl a NO PACK book.







Seriously, don't let the rubber bands bend or curl the book.

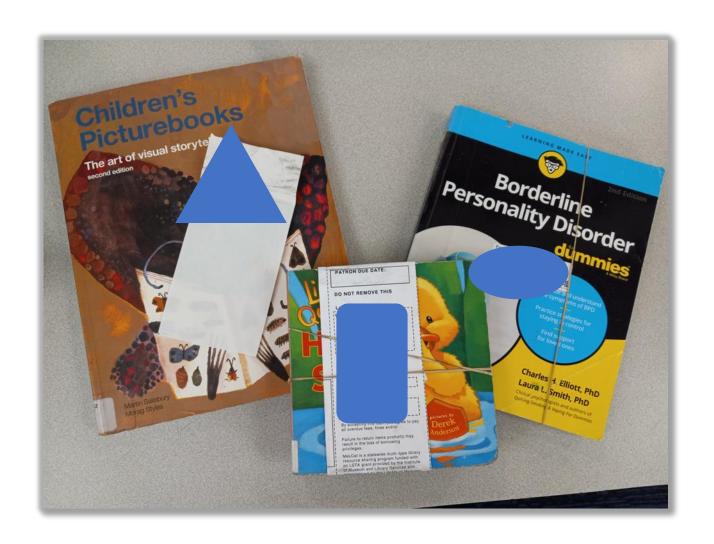






A limit of two books may be rubber banded together. Large bundles like this will likely be separated from the shipping label.





Please send NO PACK books with a RIDES Shipping label and enough rubber bands to properly secure the item.

Items sent like this will be forwarded to MCLS.





This item was sent with two different RIDES labels attached. Always remove old shipping labels, or cross out old labels with a black marker.





Never change a RIDES shipping label. Please print a new label from the RIDES label maker.

Important information used for sorting by the courier is not on this altered shipping label.





Never package materials using a box that once contained food.

It looks like Twinkies were a hit this year!







Please remove all staples before reusing the packaging.







Please do not reuse USPS priority mail boxes as these packages can easily become separated from RIDES material at the warehouse.



Items must be packaged in bubble wrap mailers or small cardboard boxes.

Do not use inter-department envelopes or non-bubble wrap mailers to send items through RIDES.









Please have all staff review the RIDES Procedures https://mcls.org/ridesprocedures

Questions?

Contact us using the RIDES Assistance Form https://mcls.org/rideshelp